

Below please find information to some frequently asked questions regarding the 2017 IRC 125 plan. Please contact Lisa or Deepa with any additional questions.

Thank You.

1. Do I need to supply new direct deposit information to NAVIA?

- Yes-Direct deposit information will not rollover from SISC to NAVIA for 2017
- You may either complete a separate direct deposit form or submit information in the direct deposit section of the new enrollment form

2. What will happen to my unused 2016 account balance with SISC?

- Unused account balances from 2016 will remain with SISC
- Claims should be sent directly to SISC.
- SISC debit cards will be deactivated 1/1/17
- All 2016 claims submitted during the 2 ½ month grace period will need to be submitted manually to SISC

3. What happens if I turn in a reimbursement for 2016 for expenses incurred during the 2 ½ month grace period

- Submit the receipt to SISC
- The unreimbursed portion can be sent to NAVIA along with the letter provided by SISC
- Expenses incurred prior to 1/1/17 will **NOT** be eligible for reimbursement from 2017 funds

4. Will my 2017 debit card be loaded with my unused 2016 balance?

- No-2016 account balances remain with SISC
- 2017 debit cards will only be loaded with the 2017 enrollment amount

5. When will I receive my 2017 debit card?

- Navia will be mail one debit card during the month of December. Additional cards will be available upon request. Follow the instructions provided with the debit card
- Debit card is not loaded for Dependent Care Expenses